Managing Microsoft Teams

Course code: MOC MS-700

In this course, you will learn how to manage Microsoft Teams in your organizations. The course covers Microsoft Teams overview, implementing governance, security and compliance for Microsoft Teams, preparing the environment for a Microsoft Teams deployment, deploying teams, and managing collaboration and communication in Microsoft Teams. You will learn about Teams architecture. Specifically, you will learn about the integration between Microsoft Teams and various workloads and services in Microsoft 365. You will learn about security and compliance features for Teams, including conditional access, MFA, Threat, alerts, DLP policies, eDiscovery, and information barrier policies. You will also learn about preparing the environment for a Microsoft Teams deployment, including upgrading from Skype for Business to Microsoft Teams, network settings, and managing Microsoft Teams endpoints. Lastly, you will learn about how to create and manage teams, manage membership, including internal and external users. You will further learn about different settings and policies to manage collaboration and communication experiences in Microsoft Teams.

At course completion students will be able

What is Microsoft Teams and how the components work together

How to implement Governance, Security and Compliance for Microsoft Teams

How to prepare an organizations environment for a Microsoft Teams deployment

How to deploy and manage teams

Ways of managing collaboration in Microsoft Teams

Techniques to manage and troubleshoot communication in Microsoft Teams

Prerequisities

Knowledge in extent of the courses which are listed in the bellow sections **Previous Courses** and **Related Courses**

Good understanding of TCP/IP and DNS technologies

Course outline

Overview of Microsoft Teams

Overview of security and compliance in Microsoft Teams

Overview of managing Microsoft Teams

Implement Governance and Lifecycle Management for Microsoft Teams

Implementing Security for Microsoft Teams

Implementing Compliance for Microsoft Teams

Upgrade from Skype for Business to Microsoft Teams

Plan and configure network settings for Microsoft Teams

Deploy and Manage Microsoft Teams endpoints

Create and manage teams

Manage membership

Manage access for external users

Manage chat and collaboration experiences

Manage settings for Teams apps

Manage Live event and meetings experiences

Manage phone numbers

Manage Phone System for Microsoft Teams

GOPAS®

Troubleshot audio, video, and client issues

Preparation for Microsoft certification

Most Microsoft certification exams do not require students to attend an official MOC course in order to pass the exam. This applies to all certifications except for MCM

Official Microsoft MOC courses as well as our own GOC courses are good ways of preparation for Microsoft certifications such as MCP, MTA, MCSA, MCSE or MCM

This does not mean that official MOC courses would serve as the only necessary praparation. The primary goal of an MOC course is to provide for sufficient theoretical knowledge and practical experience to effectively work with the related product

MOC courses usually cover most of the topics required by their respective certification exams, but often do not give every topic the same amount of time and emphassis as may be required to completelly pass the exam