

# Mobile Device Management - 42Gears SureMDM - Private training

Course code: MDM1

SureMDM is a Unified Endpoint Management (UEM) system for managing a wide range of operating systems and devices, including Android, Windows, iOS, ChromeOS, Linux, VR, and IoT. SureMDM enables remote application installation, device security and monitoring, and troubleshooting from a centralized web console. The system is used by companies of various sizes in over 115 countries worldwide. SureMDM offers a powerful set of features including Remote Support for remote device control and file access, SureLock to lock down corporate devices, SureFox for secure access to web applications, and SureVideo for controlled playback of videos and photos in kiosk mode. The course will also include hands-on exercises, covering device enrollment with Android OS into SureMDM management and practical demonstrations of all topics discussed.

## Who is the course for

Administrators and helpdesk operators who want to remotely manage mobile devices (especially those running Android OS)

## What we teach you

- Get familiar with the basics of mobile device management, especially for Android OS
- Learn how to navigate and use the web console of the cloud-based SureMDM system
- Practice enrolling and managing your own devices using SureMDM
- Become familiar with all the key features and capabilities of the system

## Required skills

Orientation in working with Android OS mobile devices and their configuration

## Course content

- Introduction to 42Gears & SureMDM
- SureMDM Console Basics
- Account Settings
- Device Groups
- Device Enrollment
- Asset Management
- Remote Support
- Device Relocation
- App Store
- File Store
- Jobs
- Profiles
- SureFox
- SureVideo
- SureLock
- User Management
- Reports
- Q&A

## Private Training

Private training at the customer's premises is a closed-form course designed exclusively for employees of a single organization. The training takes place directly at the customer's site or another location of their choice. The content is tailored to the specific needs of the team and allows for intensive interaction between the instructor and participants.

## Training Price

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The price is quoted for the entire group.

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