

# Software Project Management

Course code: GOC261

A practical course combining PRINCE2®, Agile and ITIL® using Kanban and Lean. Software project management is a complex discipline where it is not enough to blindly follow one methodology. Every project is different - that's why in this course we will teach you how to cleverly combine proven approaches to match the specific requirements and environment of your project. We will focus on connecting structured management according to PRINCE2®, flexible Agile approach, and best practices for service management from the ITIL® methodology. You will learn how to effectively combine these frameworks and create your own, functional software project management model. The course is focused on practice - you will not only get a theoretical overview, but also specific tools and techniques for everyday work.

## What we will teach you

- Manage software projects from start to finish: from planning to successful handover.
- Combine PRINCE2®, Agile and ITIL® to use their strengths and eliminate weaknesses.
- Effectively use Scrum, Kanban and Lean to manage work and optimize team processes.
- Practical techniques and tools for everyday project management: planning, risk management, task visualization, performance measurement and more.
- This course is not about promoting one methodology - we will teach you to think in a broader context and build project management based on the real needs of your team and organization.

## Why participate

- You will receive practical guidance on how to customize the methodologies.
- You will learn how to manage software projects effectively and without unnecessary complications.
- You will take away skills that you can immediately use in your projects.

## Studying materials

- Online presentation of the subject matter and exercises.

## Course syllabus

### Day 1

- Introduction to the issue (Basics of ITSM (IT Service Management), Project Management, Agile Approaches)
- Service/Product Lifecycle

### Day 2

- IT Service Design
- Case Study

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