

# Innovation Management in IT

Course code: Q4IT\_MII

Traditional management is describing IT as a department responding to business requirements. This logic is vastly outdated as in knowledge era value of IT comes from innovation capabilities. This course is redefining IT role in innovation efforts.

## Who is the course for

CIO, IT director, IT governance lead, IT team leaders.

## What we teach you

Participants will learn how to design and operate Innovation Management System, what is IT role in IT. Course explains key parts of innovation management model DCMM and collaboration and innovation focused norms. Course covers SFIA skill taxonomy: INOV – Innovation, METL – Methods and tools, FEAS – Feasibility assessment, OCDV - Organisational capability development, BPRE - Business process improvement

## Required skills

No mandatory training, recommended course DCMM Masterclass, basic understanding of norms ISO 44001, ISO 56002 is useful.

## What you need to know

- Training can be organized for closed group, onsite or online
- This course is a good extension of learning and development plans for IT management modernization

## Course outline

- Key terms – improvement, change, innovation
- Approach to Innovation in ITSM, ITIL, Agile, DevOps, SFIA, ISO methods
- Key parts of ISO 56002, ISO 44001 from IT management perspective
- Innovation method DCMM : Digital Capabilities Management Model
- Digital Capabilities Innovation Board - DCIB, innovation stories – clusters of innovation activities
- Innovation ecosystems and IT role in them
- Organizing for innovation – IT, top management, partners
- Online Certification exam CIMIT – Certification Innovation Management in IT

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