

# IBM Case Foundation 5.2.1: Introduction

Course code: F230G

This course introduces the features and components provided with IBM Case Foundation 5.2.1. IBM Case Foundation 5.2.1: Introduction (F230G) covers: Introduction to Basic elements of FileNet workflow applications. Introduction to the administrative tools used to administer FileNet workflow applications. IBM Case Foundation architecture. IBM Case Foundation 5.2.1: Introduction (F230G) is the first course in the series of courses available for IBM Case Foundation 5.2.1

## Who is the course for

- Workflow System Administrator is responsible for day-to-day operations of production FileNet Workflow applications and maintenance of the workflow systems.
- Workflow Author is responsible for designing and implementing FileNet workflow applications in the development environment. The Workflow Author prepares the workflow system objects for the FileNet workflow applications which typically provide advanced work management and process automation functions integrated with content management.

## What we teach you

Understand workflow fundamentals

Understand fundamental FileNet workflow elements and how they are used in FileNet workflow applications.

How workflow processing occurs and how to use administrative tools

Learn how to launch process and track a workflow.

Learn how to search for work items in a processing workflow.

Understand Case Foundation architecture

Understand IBM Case Foundation architecture to:

Enable the system administrator to maintain workflow applications effectively.

Facilitate the workflow author in developing and testing of FileNet workflow applications.

## Required skills

Workflow Authors and Workflow System Administrators have this prior knowledge:

- Understanding of their organization's business process applications, competent level
- Database technology, competent level
- PCs, networks, and their organization's server operating systems at the expert level

Recommended prerequisite courses:

- IBM FileNet Content Manager 5.2: Implementation and Administration (F115G)

## Course outline

- Workflow fundamentals
- Understand fundamental FileNet workflow elements and how they are used in FileNet workflow applications
- Workflow processing
- Launch, process and track a workflow
- IBM Case Foundation architecture
- Identify functions of IBM Case Foundation components
- Explore the Case Foundation components on the student system
- Appendix
- Start and Stop System Components

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# IBM Case Foundation 5.2.1: Introduction

- Troubleshooting

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