

# ICAgile Certified Professional in Agile Coaching

Course code: SCRUM\_ICP-ACC

The ICP-ACC course provides a deep dive into the world of Agile Coaching. The course focuses on equipping you with new tools, techniques and skills to be the best you can be. The ICAgile Certified Professional Agile Coaching (ACC) - Online course provides a deep dive into the world of agile coaching. The course is split into four unique half-day modules covering the core competencies of agile coaching. The course focuses on equipping you with new tools, techniques and skills to be the best Agile Coach / ScrumMaster you can be.

## Who is the course for

Agile Coaches or aspiring coaches with a passion for servant leadership and a desire to learn and practice facilitation, professional coaching, mentoring, and teaching in service of Agile teams. Other relevant roles include ScrumMasters, Iteration Managers and Agile Project Managers.

## What we teach you

The course is split into four core modules:

- Coaching - Learn the basics of Professional Coaching from ICF Certified Coaches. Competencies you will start to build: Active Listening, Powerful Questions, Emotional Intelligence, Presence and Clean Feedback.
- Facilitate Learning - Using Training from the BACK of the Room! Techniques we will explore adult learning techniques culminating in creating a new learning experience you will use. During this module, you will also learn the core skills of a good mentor and how it is different from coaching and consulting.
- Serving the Team - Using several Agile Coaching tools adapted from various team coaching practices from experts in the field. We will explore topics such as the drivers for high performance, how to launch a team, navigate change, and, most importantly, manage an engagement.
- Integration - The last module brings the learnings from the different competencies together and teaches you how to move between stances and what tools to use at which point of your agile coaching journey.

## Required skills

- Although it is not a formal prerequisite, we have found that this certification is best pursued after an agile foundation course such as Scrum Foundations, Agile Fundamentals or CSM/PSM.
- How should I prepare for this course? Pre-work is provided focused on self-reflection using the Agile Coaching Growth Wheel\*. There is also a pre-call to support you in completing the prework and setting you up for success during the training.
- Will I need any equipment for the course? As this is an online course, you will need a computer with a camera and a headset. You will also need to install the zoom client. We highly recommend you use a personal laptop to comply with any company security policies and ensure you can access everything you need to during the course.

## What makes us different

- Each class has ICF certified trainers, ORSC Trained,
- and Training from the BACK of the Room! Trainer along with their specialisms, no other provider comes close to this level of expertise.
- In addition, all of our Trainers are Scrum Alliance Certified Agile Coaches, which means they have been assessed by their peers as experts in agile coaching and can also provide mentoring for aspiring CTCs and CECs. We are the only Scrum Alliance Coaches running this course in the UK and one of a handful worldwide.
- We co-train whenever possible, we believe when learning a new skill, you need as much support as possible and diversity of experience and opinion is essential.

## Course outline

ICP-ACC - Coaching

4 hours 30 minutes

**GOPAS Praha**  
Kodaňská 1441/46  
101 00 Praha 10  
Tel.: +420 234 064 900-3  
[info@gopas.cz](mailto:info@gopas.cz)

**GOPAS Brno**  
Nové sady 996/25  
602 00 Brno  
Tel.: +420 542 422 111  
[info@gopas.cz](mailto:info@gopas.cz)

**GOPAS Bratislava**  
Dr. Vladimíra Clementisa 10  
Bratislava, 821 02  
Tel.: +421 248 282 701-2  
[info@gopas.sk](mailto:info@gopas.sk)



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Coaching - Learn the basics of Professional Coaching from ICF Certified Coaches. Competencies you will start to build:

Active Listening, Powerful Questions, Emotional Intelligence, Presence and Clean Feedback.

## ICP-ACC - Facilitate Learning

4 hours 30 minutes

Using Training from the BACK of the Room! Techniques we will explore adult learning techniques culminating in creating a new learning experience you will use. During this module, you will also learn the core skills of a good mentor and how it is different from coaching and consulting.

## ICP-ACC - Serving the Team

4 hours 30 minutes

Using several Agile Coaching tools adapted from various team coaching practices from experts in the field. We will explore topics such as the drivers for high performance, how to launch a team, navigate change, and, most importantly, manage an engagement.

## ICP-ACC - Integration

4 hours 30 minutes

The last module brings the learnings from the different competencies together and teaches you how to move between stances and what tools to use at which point of your agile coaching journey.

- Self Reflection using the Agile Coaching Growth Wheel
- What is Agile Coaching
- Active Listening
- Clean Feedback
- Emotional Intelligence
- Coaching Presence
- Powerful Questions
- Professional Coaching
- Mentoring
- Empathy Mapping
- Systemic Coaching
- Cognitive Bias
- What is a high performing team
- Team Launches
- Team Structure
- Managing an Engagement
- Coaching Plans
- Conflict Management
- Clean Language
- Training from the Back of the Room

### What's the Value of this ICP-ACC course?

- As the ICAgile Professional in Agile Coaching is the most well known Agile Coaching certification in the market, you can improve your internal and external career prospects.
- Increase your existing knowledge and competencies in Agile Coaching.
- Make yourself more valuable to your Organisation by helping them become the best they can be by using the new skills you will gain.
- Get valuable tangible answers to your real-world questions from expert coaches in the field.
- Build long term relationships with some of the best Agile Coaches globally, including Scrum Alliance CECs and CSTs and ICAgile Agile Coaching Experts through the Agile Affinity Academy.

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## What about exams and assessments?

The course is assessed by the instructor(s). You must complete a basic 10-minute coaching conversation to complete the course; however, the instructors will work with you until this is possible.

Please note: You will only receive the ICAgile Professional Agile Coaching Certification (ACC) when the pre-work, four modules, and post-work have been completed.

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