Service Integration and Management (SIAM®) Foundation

Course code: H6LQ8S

The SIAM Foundation course improves a candidate's knowledge and understanding of the terminology and the core principles of the SIAM framework. This course covers a variety of subjects including the potential benefits, challenges and risks of implementing SIAM. This course is based on the SIAM Foundation Body of Knowledge (BoK), second edition, by Scopism.

Affiliate	Duration	Course price	ITB
Praha	2	18 800 Kč	0
Brno	2	18 800 Kč	0

The prices are without VAT.

Course terms

Date	Duration	Course price	Type	Course language	Location
16.03.2026	2	18 800 Kč	Presence	EN	HEWLETT-PACKARD
16.03.2026	2	18 800 Kč	Online	EN	HEWLETT-PACKARD - Online
20.04.2026	2	18 800 Kč	Online	CZ/SK	HEWLETT-PACKARD - Online
20.04.2026	2	18 800 Kč	Presence	CZ/SK	HEWLETT-PACKARD
08.06.2026	2	18 800 Kč	Presence	EN	HEWLETT-PACKARD
08.06.2026	2	18 800 Kč	Online	EN	HEWLETT-PACKARD - Online
☀ 20.07.2026	2	18 800 Kč	Online	EN	HEWLETT-PACKARD - Online
16.11.2026	2	18 800 Kč	Online	EN	HEWLETT-PACKARD - Online

The prices are without VAT.

Who is the course for

This course and certification targets the needs of professionals worldwide who have an interest in the practices of

Service Integration and Management or who want to implement

this methodology in an organization, and in particular, professionals who are already working with IT Service

Management processes.

It is also intended for providers that want to implement and manage Service Integration and Management models.

Specific roles that may be interested:
- Chief Strategy Officers (CSOs)
- Chief Information Officers (CIOs)
- Chief Technical Officers (CTOs)
- Service managers
- Service provider portfolio strategists/leads
- Managers (e.g. process managers, project managers, change managers, service level managers, business relationship managers, program managers and supplier managers)
- Service architects
- Process architects
- Business change practitioners
- Organizational change practitioners

What we teach you

GOPAS®

After completing this course, the participant will have knowledge of, and be able to understand:

- SIAM terminology and the core principles
- SIAM benefits
- The challenges and risks of implementing SIAM
- SIAM implementation structures
- SIAM governance, tooling and data considerations
- Common processes used in a SIAM ecosystem

Course outline

- Module 1: Introduction to Service Integration and Management (SIAM)
- Module 2: SIAM Implementation Roadmap
- Module 3: SIAM Structures
- Module 4: SIAM and Other Practices
- Module 5: SIAM Roles and Responsibilities
- Module 6: SIAM Foundation Practices and Processes
- Module 7: SIAM Foundation Cultural Considerations
- Module 8: SIAM Foundation Challenges and Risks