Digital Capabilities Management Model - Manager

Course code: Q4IT_DCMMM

Managing IT with DCMM management logic, transforming IT from passive role to innovations department. Course is targeted IT managers who will use DCMM in their IT department.

Affiliate	Duration	Course price	ITB
Praha	2	18 860 Kč	0
Brno	2	18 860 Kč	0
Bratislava	2	1 260 €	0

The prices are without VAT.

Course terms

	Date	Duration	Course price	Type	Course language	Location
	14.04.2026	2	18 860 Kč	Presence	CZ/SK	Q4IT
	14.04.2026	2	18 860 Kč	Online	CZ/SK	Q4IT - Online
	02.06.2026	2	18 860 Kč	Presence	CZ/SK	Q4IT
	02.06.2026	2	18 860 Kč	Online	CZ/SK	Q4IT - Online
	14.07.2026	2	18 860 Kč	Presence	CZ/SK	Q4IT
	14.07.2026	2	18 860 Kč	Online	CZ/SK	Q4IT - Online
	25.08.2026	2	18 860 Kč	Presence	CZ/SK	Q4IT
	25.08.2026	2	18 860 Kč	Online	CZ/SK	Q4IT - Online
	13.10.2026	2	18 860 Kč	Presence	CZ/SK	Q4IT
	13.10.2026	2	18 860 Kč	Online	CZ/SK	Q4IT - Online
	01.12.2026	2	18 860 Kč	Presence	CZ/SK	Q4IT
	01.12.2026	2	18 860 Kč	Online	CZ/SK	Q4IT - Online

The prices are without VAT.

Who is the course for

IT managers, team leaders, CIOs, IT governance specialist. Course is also suitable for consultants who are aiming to guide their clients through digital transformation driven by DCMM logic and management patterns.

What we teach you

Course participants will learn how to manage IT with DCMM logic and management patterns.

Course participants will gain knowledge how to balance autonomy of acting and making decisions where information is not complete, how to adaptively manage through complex chains of activities, how RBA and ADRA is supporting decision making and visualise resource and benefits balances. Course is designed to discontinue perception of colleagues as customers, where Customer Experience is transformed to Collaboration Experience, as inside organisation everyone collaborates.

Related SFIA skills: GOVN – Governance, INOV – Innovation, PEMT – Performance management, ETMG – Learning and development management, METL – Methods and tools, BPRE – Business process improvement, BENM – Benefits management

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Required skills

No pre-requisites, recommended self-study book DCMM : Digital Capabilities Management Model,

ISBN: 9781723571923. Recommended courses DCMM Masterclass and DCMM Professional

What you need to know

- Body of knowledge DCMM : Digital Capabilities Management Model, ISBN: 9781723571923
- All participants will receive certification about passing the course and will gain Certified DCMM Manager badge
- (the price of the certification is included in the price of the course)
- Course is also availabe online

Course outline

- Organizing IT, elimination of shadow IT
- Stopping acting as a service provider
- Innovation ecosystems, Digital Capabilities Innovation Board - DCIB
- RBA on IT department level, Visual management
- Security and "wrong doings", analogy of an immune system
- Information theory and decision making as resources consuming activity
- Key differences between industrial and knowledge era management
- Analysis of Knowledge worker quality – KWQI, CLX
- Complex systems theory and DCMM
- Exercises – visual management, managing proportions
- DCMM Certified Manager – Online certification exam

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