

# Troubleshooting network communications with Wireshark



Course code: GOC246

This three-day course covers advanced techniques for troubleshooting network communications using WireShark and NMAP, Fiddler, and other tools built into Windows operating systems and PowerShell. It also includes network scanning using ARP and IP protocols, as well as determining open TCP and UDP ports for network services in LAN and VLAN environments.

Affiliate	Duration	Course price	ITB
Praha	3	18 750 Kč	30
Brno	3	18 750 Kč	30
Bratislava	3	750 €	30

The prices are without VAT.

## Course terms

Date	Duration	Course price	Type	Course language	Location
 27.04.2026	3	18 750 Kč	Presence	CZ/SK	GOPAS Praha
 20.07.2026	3	18 750 Kč	Presence	CZ/SK	GOPAS Praha
30.09.2026	3	18 750 Kč	Presence	CZ/SK	GOPAS Praha
21.10.2026	3	18 750 Kč	Presence	CZ/SK	GOPAS Brno
21.12.2026	3	18 750 Kč	Presence	CZ/SK	GOPAS Brno

The prices are without VAT.

## Assumed entry knowledge

Knowledge within the scope of the courses listed in the **Previous courses** and **Related courses** sections>

Good knowledge of TCP/IP and DNS technologies

## Course outline

Research of the test environment on the Hyper-V platform, virtual networks and allocation of MAC addresses to virtual computers

Introduction to Windows Firewall

Architecture of WireShark and its installation on Windows

Architecture of nmap and its installation on Windows

Basics of wireshark network interception

Filtering packets in WireShark

Principles of ARP protocol using WireShark and its use for troubleshooting, network exploration and searching for nearby computers using NMAP

Review of DHCP principles using WireShark and its use for troubleshooting, network exploration and troubleshooting DHCP itself, DHCP Relay and using NMAP

Scanning UDP services and their UDP ports using NMAP on examples of services such as DNS, RADIUS and NTP

Reminding of ICMP functions such as Destination Port Unreachable and Echo (Ping)

Review of TCP operation using WireShark, three-way communication negotiation and port scanning using NMAP and

Test-NetConnection in PowerShell

### GOPAS Praha

Na Strži 2097/63  
140 00 Praha 4 - Krč  
Tel.: +420 226 201 390  
[info@gopas.cz](mailto:info@gopas.cz)

### GOPAS Brno

Nové sady 996/25  
602 00 Brno  
Tel.: +420 542 422 111  
[info@gopas.cz](mailto:info@gopas.cz)

### GOPAS Bratislava

Dr. Vladimíra Clementisa 10  
Bratislava, 821 02  
Tel.: +421 902 903 132  
[info@gopas.sk](mailto:info@gopas.sk)



Copyright © 2026 GOPAS, a.s.,  
All rights reserved

# Troubleshooting network communications with Wireshark

Solution problems with duplicate IP addresses and firewall penetrations in general and specifically using Windows Defender Firewall

Troubleshooting DNS name resolution on LAN using NSLOOK, Resolve-DnsName, NMAP and WireShark

Basics of HTTP protocol, HTTP proxy, basics of HTTPS and TLS

Using the Fiddler tool for basic exploration of HTTP and HTTPS communications

Intranet communications in Windows LAN networks such as LDAP, Kerberos, SMB, RPC, DCOM and WMI, RDP, WinRM and Enter-PSSession and troubleshooting them

Details of initiating TLS communications of TLS 1.0, TLS 1.1, TLS 1.2 and TLS 1.3 protocols and troubleshooting them with Wireshark

## Preparation for certification exams

For Microsoft certification exams, except for MCM certifications, participation in the official MOC course is not required a condition for passing the exam

Official Microsoft MOC courses and our own GOC courses are a suitable part of preparing for Microsoft certification exams, such as MTA, MCP, MCSA, MCSE, or MCM

However, the primary goal of the course is not directly preparing for certification exams, but mastering theoretical principles and acquiring practical skills necessary to work effectively with a given product

MOC courses usually cover almost all areas required for the corresponding certification exams. However, their discussion in the course is not always given exactly the same time and emphasis as the certification exam requires

As additional preparation for certification exams, you can use, for example, books from MS Press (so-called Self-paced Training Kit) and electronic self-test software

### GOPAS Praha

Na Strži 2097/63  
140 00 Praha 4 - Krč  
Tel.: +420 226 201 390  
[info@gopas.cz](mailto:info@gopas.cz)

### GOPAS Brno

Nové sady 996/25  
602 00 Brno  
Tel.: +420 542 422 111  
[info@gopas.cz](mailto:info@gopas.cz)

### GOPAS Bratislava

Dr. Vladimíra Clementisa 10  
Bratislava, 821 02  
Tel.: +421 902 903 132  
[info@gopas.sk](mailto:info@gopas.sk)



Copyright © 2026 GOPAS, a.s.,  
All rights reserved